

Federal Bureau of Investigation Criminal Background Check

The Commonwealth's chosen vendor for digital fingerprinting is IdentoGo. The fingerprint-based background check is a multi-step process. For general questions about FBI clearances, please contact the FBI Background Check Unit at 717-783-6211 or 877-371-5422. For IdentoGo registration, processing, or billing questions, please contact 844-321-2101.

Fingerprinting Process

- Pre-registration is required either online or by phone. To register online, please visit www.identogo.com. To register using the telephone, please call 844-321-2101 and listen to the options menu.
- When you pre-register online, you will have to provide a service code.
Volunteers: 1KG6ZJ
Employees: 1KG738
- During the pre-registration you will also be able to schedule an appointment for fingerprinting (strongly recommended) and will be directed to the IdentoGo Center nearest your home. Required forms of identification will also be reviewed.